



Herndon and Associates

Quarterly Newsletter

October 2009



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Receive Notification When Your File is Closed

Effective immediately, if we have a valid email address for you on file, you will receive an email as soon as your file is closed! Upon receipt of email, you will be able to download the Final Narrative Report, Photographs, Invoice, and other associated documentation, as applicable, by logging into the Client Portal. Click [here](#) to access the Client Portal. If you have not previously used the Client Portal, please call the office, and we will provide you with your username and password. Once logged into the site, you can change your password at any time. If you would like a Helpful Tools guide on how to use the H&A Client Portal, contact us and indicate if you would like an electronic copy (via email) or a hard copy sent to your office.

Holiday Fire Safety

As the winter months and holidays approach, the use of heat sources becomes more common in our homes. Along with this comes an increase of fires caused by improper use of candles, space heaters, fireplaces, and even Holiday lighting. Herndon & Associates would like to remind everyone to read warning labels on heat generating products and be extremely careful when using open flame devices such as candles. Have a wonderful and safe holiday season!



Insurance Fraud Prevention Week

October 11-17 has been proclaimed Insurance Fraud Prevention Week by Governor Jennifer Granholm. During this week, the state will highlight the crime of insurance fraud and how it impacts Michigan citizens. Insurance fraud costs Michigan residents about \$200-\$300 each in additional insurance premiums. Herndon & Associates support efforts by the state to bring this issue more attention, as we see first-hand the costs that result from insurance fraud.